

## FUTURE YARD ROLE + RESPONSIBILITIES

Job title:	Event Sales Coordinator
Job Purpose:	To stimulate and manage a strong events sales pipeline, resulting in a range of private hire, corporate and commercial events at Future Yard.  To undertake your responsibilities in a manner consistent with Future Yard's Mission & Values (link).
Reporting to:	Nick Simcock (Head Of Live Programme)
Terms and Hours of Work:	Full Time (40hrs per week), Permanent  Work pattern;  Office based at Future Yard CIC (Argyle Street, Birkenhead CH41 6AB), with potential travel locally for client meetings and business development.  Mon-Fri, with flexible start / finish times (starting between 9am-10am and finishing between 5pm-6pm).  Occasional work on evenings and weekends may be required for specific events.
Salary:	Starting Salary £22,672 (Pay Band B, £22,672 - £33,280)
Requirements	You will require access to a laptop in order to undertake your role. Future Yard operates a workplace tech scheme, should this be required.

## **Key Responsibilities:**

Developing and maintaining relationships with potential clients and individuals looking to host a range of private hires, corporate and commercial events at Future Yard, for example; celebrations, corporate events, parties, meetings, away-days, prize-givings and weddings.

Your responsibility is to ensure the venue has a strong pipeline of event hires that complement our live music programme.

You will handle in-bound enquiries, providing excellent communication with clients and rigorous organisation to ensure our production and F&B teams have all the information required to deliver excellent events.

You will proactively generate enquiries, building a sales pipeline through working with our marketing and partnerships teams.

You will utilise strong sales skills to close deals and meet your sales targets, with a drive to achieve them.

You will engage in outreach and marketing to ensure a healthy flow of enquiries, while effectively managing in-bound event enquiries

Provide excellent customer service from the point of enquiry, through event delivery to post-event debrief.

You will identify and develop opportunities and packages to encourage private hires, working with production and marketing to realise these.

You will work with Future Yard's established systems & workflows for calendars, event plans, project plans, CRM, Slack etc, ensuring that your work operates within effective systems. You will on occasion produce reports as requested by Future Yard Management.

The role will be at the heart of a small, passionate team working in a fast-paced environment. You will require excellent organisational skills to manage and prioritise your workload independently, while also communicating clearly and effectively with the team, colleagues, partners, and clients.

On occasion, you may periodically take part in Future Yard's training programmes, sharing your skills and knowledge with our Sound Check Crew, Promoter Collective and other programme groups.

This list is not exhaustive. You will from time to time be required to undertake tasks outside those described, in a manner which is reasonable.