



FUTURE YARD

LOST PROPERTY POLICY

FUTURE YARD accepts no responsibility for private property whilst on the premises, including accepting any liability should lost property be returned for any reason to someone who is not its owner -e.g. if someone makes a false representation to the management or staff of FUTURE YARD of ownership of property.

Property that is left on the premises will be kept for a maximum period of **six months** for important items such as bank cards, jewellery, personal items, etc. before being properly disposed of; but clothing, coats, bags and headphones, etc. will be donated to local charities after **three months** from the point it was logged in our system.

In order for property to be reclaimed, a detailed description of the item(s) and/or proof of ID (identity) is required.

Whilst every effort will be made to identify the possible owner of lost property (which is likely to involve searching of the item(s)) and then make contact with them, FUTURE YARD will not return the property to that person unless they provide the details set out in the previous paragraph.

FUTURE YARD will not mail/courier or insure during transit any reclaimed property back to the presumed owner unless they send the appropriate fees to cover packing and postage, and any insurance during transit stipulated by the claimant.

All items sent at owner's risk.

Note that FUTURE YARD will NOT automatically arrange insurance during transit. FUTURE YARD will only arrange insurance during transit if it is specifically requested in writing at the time of reclaiming found property – and then FUTURE YARD will only arrange the insurance that is made available as “standard” by the carrier chosen by FUTURE YARD (so FUTURE YARD will not be liable for the suitability of the insurance), and for the value stated in writing by the person claiming the property.

Updated December 2025